



Coach's Ethics and Compliance Reporting System —International Toll Free Service Contact Information—

TO CALL USING INTERNATIONAL TOLL FREE SERVICE:

ARUBA Web reporting only: www.coachinc.ethicspoint.com

AUSTRALIA 1-800-339276 Primary language: English

BAHAMAS 1-8005399827 Primary language: English

BAHRAIN From an outside line dial the AT&T Direct Dial Access® for your location:

- 1) Bahrain (U.S. Military Bases) 800-000-00
- 2) Bahrain 800-00-001
- 3) Bahrain (Cellular) 800-000-05

At the prompt dial 800-396-1807.

The call will be answered in English. To continue your call in another language:

Please state your language to request an interpreter.

It may take 1-3 minutes to arrange for an interpreter.

During this time please do not hang up

BRAZIL 0800-8911667 Primary language: Português. Other options: Español - Français - English

Calls will be answered with the following standard recorded greeting:

"Thank you for calling your ethics reporting hotline. Please remain on the line while we arrange for an interpreter to assist us with your call. This may take up to 3 minutes - please do not hang up. Thank you for your patience."

CHINA 1) China (Southern) 10-800-120-1239 Primary language: 官话. Other options: English - 粵語.

Southern China Includes: Shanghai, Jiangsu, Zhejiang, Anhui, Fujian, Jiangxi, Hubei, Hunan, Guangdong, Guangxi, Hainan, Chongqing, Sichuan, Yunnan, Tibet Autonomous Region, Shaanxi, Gansu, Qinghai, Ningxia, Xinjiang and Autonomous Region

- 2) China (Northern) 10-800-712-1239 Primary language: 官话. Other options: English - 粵語.

Northern China Includes: Beijing, Tianjin, Heilongjiang, Jilin, Liaoning, Shandong, Shanxi, Hebei, Henan, and Inner Mongolia

Calls will be answered with the following standard recorded greeting:

"Thank you for calling your ethics reporting hotline. Please remain on the line while we arrange for an interpreter to assist us with your call. This may take up to 3 minutes - please do not hang up. Thank you for your patience."

CANADA From an outside line dial direct for your location:

- 1) 1-800-396-1807 Primary language: English
- 2) 1-855-350-9393 Primary language: Français. Other option: English

Calls will be answered with the following standard recorded greeting:

"Thank you for calling your ethics reporting hotline. Please remain on the line while we arrange for an interpreter to assist us with your call. This may take up to 3 minutes - please do not hang up. Thank you for your patience."

FRANCE 0800-902500 Primary language: Français. Other option: English.

Calls will be answered with the following standard recorded greeting:

"Thank you for calling your ethics reporting hotline. Please remain on the line while we arrange for an interpreter to assist us with your call. This may take up to 3 minutes - please do not hang up. Thank you for your patience."

GUAM 1-800-396-1807 Primary language: English

HONG KONG 800-964214 Primary language: 粵語. Other option: 官话 - English

Calls will be answered with the following standard recorded greeting:

"Thank you for calling your ethics reporting hotline. Please remain on the line while we arrange for an interpreter to assist us with your call. This may take up to 3 minutes - please do not hang up. Thank you for your patience."

- INDONESIA**
- 1) Indonesia 001-803-011-3570 Primary language: Indonesia.
Other options: Nederlands - English
 - 2) Indonesia 007-803-011-0160 Primary language: Indonesia.
Other options: Nederlands - English.

Calls will be answered with the following standard recorded greeting:

"Thank you for calling your ethics reporting hotline. Please remain on the line while we arrange for an interpreter to assist us with your call. This may take up to 3 minutes - please do not hang up. Thank you for your patience."

IRELAND 1-800615403 Primary language: English

JAPAN 1) 0531-121520 Primary language: 日本語. Other option: English

Calls will be answered with the following standard recorded greeting:

"Thank you for calling your ethics reporting hotline. Please remain on the line while we arrange for an interpreter to assist us with your call. This may take up to 3 minutes - please do not hang up. Thank you for your patience."

2) 0066-33-112505 Primary language: English

KOREA 1) 00798-14-800-6599 Primary language: 한글. Other option: English

Calls will be answered with the following standard recorded greeting:

"Thank you for calling your ethics reporting hotline. Please remain on the line while we arrange for an interpreter to assist us with your call. This may take up to 3 minutes - please do not hang up. Thank you for your patience."

2) 00308-110-480 Primary language: English

3) 00798-1-1-009-8084 Primary language: English

KUWAIT Web reporting only: www.coachinc.ethicspoint.com

MACAO 0800-749 Primary language: English

MALAYSIA 1-800-80-8641 Primary language: Bahasa Melayu. Other option: 官话 - English

Calls will be answered with the following standard recorded greeting:

"Thank you for calling your ethics reporting hotline. Please remain on the line while we arrange for an interpreter to assist us with your call. This may take up to 3 minutes - please do not hang up. Thank you for your patience."

MEXICO 1) 001-800-840-7907 Primary language: Español. Other option: English

Calls will be answered with the following standard recorded greeting:

"Thank you for calling your ethics reporting hotline. Please remain on the line while we arrange for an interpreter to assist us with your call. This may take up to 3 minutes - please do not hang up. Thank you for your patience."

2) 001-866-737-6850 Primary language: English

NEW ZEALAND 0800-447737 (English)

PORTUGAL 8008-12499 Primary language: Português. Other option: English

Calls will be answered with the following standard recorded greeting:

"Thank you for calling your ethics reporting hotline. Please remain on the line while we arrange for an interpreter to assist us with your call. This may take up to 3 minutes - please do not hang up. Thank you for your patience."

SAIPAN 1-800-396-1807 Primary Language: English

SAUDI ARABIA From an outside line dial the AT&T Direct Dial Access® for your location: 1-800-10

At the prompt dial 800-396-1807.

The call will be answered in English. To continue your call in another language:

Please state your language to request an interpreter.

It may take 1-3 minutes to arrange for an interpreter.

During this time please do not hang up

SINGAPORE 800-1204201 Primary language: English. Other option: 官話

Calls will be answered with the following standard recorded greeting:

"Thank you for calling your ethics reporting hotline. Please remain on the line while we arrange for an interpreter to assist us with your call. This may take up to 3 minutes - please do not hang up. Thank you for your patience."

SPAIN 900-991498 Primary language: Español. Other option: English

Calls will be answered with the following standard recorded greeting:

"Thank you for calling your ethics reporting hotline. Please remain on the line while we arrange for an interpreter to assist us with your call. This may take up to 3 minutes - please do not hang up. Thank you for your patience."

ST. THOMAS Web reporting only: www.coachinc.ethicspoint.com

TAIWAN 00801-13-7956 Primary language: 官话. Other option: English - 粵語

Calls will be answered with the following standard recorded greeting:

"Thank you for calling your ethics reporting hotline. Please remain on the line while we arrange for an interpreter to assist us with your call. This may take up to 3 minutes - please do not hang up. Thank you for your patience."

THAILAND 001-800-12-0665204 Primary language: ไทย. Other option: 官话 - English

Calls will be answered with the following standard recorded greeting:

"Thank you for calling your ethics reporting hotline. Please remain on the line while we arrange for an interpreter to assist us with your call. This may take up to 3 minutes - please do not hang up. Thank you for your patience."

UAE From an outside line dial the AT&T Direct Dial Access® for your location:

- 1) UAE 8000-021
- 2) UAE (U.S. Military Bases) 8000-051
- 3) UAE (U.S. Military Bases) 8000-061

At the prompt dial 800-396-1807.

The call will be answered in English. To continue your call in another language:

Please state your language to request an interpreter.

It may take 1-3 minutes to arrange for an interpreter.

During this time please do not hang up

UK 0800-032-8483 Primary language: English

USA 1-800-396-1807 Primary language: English

VIETNAM 120-11067 Primary language: English

OTHER Web reporting only: www.coachinc.ethicspoint.com