

REPAIR SERVICE REQUEST

CUSTOMER INFORMATION

NAME _____ DATE _____

EMAIL _____ PHONE _____

RETURN ADDRESS (MUST BE STREET ADDRESS. ITEMS CANNOT BE RETURNED TO A PO BOX.)

CITY/STATE _____ ZIP CODE _____

PRODUCT INFORMATION

TYPE OF PRODUCT OR STYLE NAME _____

COLOR _____

REGISTRATION NUMBER (IF AVAILABLE) _____

PLEASE DESCRIBE THE NATURE OF THE REPAIR YOU ARE REQUESTING

PLEASE SEND TO

COACH, ATTN: REPAIR WORKSHOP, 410 COMMERCE BLVD., CARLSTADT, NJ 07072

WE SUGGEST THAT YOU SEND YOUR ITEM TO US VIA AN INSURED, TRACEABLE MEANS, SUCH AS UPS INSURED OR INSURED MAIL. IF YOU HAVE QUESTIONS, PLEASE CONTACT US AT 1.888.262.6224. PLEASE ALLOW 4-6 WEEKS FOR REPAIR PROCESSING TIME. THANK YOU.

EVERY REPAIR IS DONE BY HAND BY OUR EXPERT CRAFTSMEN IN THE COACH REPAIR WORKSHOP - TO EXACTING STANDARDS OF QUALITY. IF YOUR ITEM IS REPAIRABLE, YOU WILL BE CONTACTED BY PHONE BY A COACH CUSTOMER CARE PROFESSIONAL TO COLLECT THE APPLICABLE FEE.

